

Porting Request Form **Home Phone**

- Sure Home Phone - move your line rental and calls to Sure
- Sure Home Phone & Broadband - move your line + broadband rental and calls to Sure
- Fixed Number Port - transfers your number to the Sure network to be provided on a new service

Number(s) to be migrated/ported

Port now or on

Mobile number for authorisation SMS*

Email for authorisation message*

Current operator

Current operator account number

Customer name

Address

Postcode

Contact telephone

*Mobile number and email address required to be able to receive an authorisation number required for porting.

Customer Declaration

I declare that the information given is correct, and that I am appointing Sure (Isle of Man) to close my account with my current operator and port my line/number, and that:

1. I am the current subscriber for the number/line to be ported
2. I do not have two or more bills unpaid after their due date
3. I understand that all messages in the voice mailbox and any other ancillary/associated services of my existing operator will be lost
4. Any configuration information from my existing account will not be transferred to the new account
5. I wish to be a registered subscriber with the recipient
6. I understand that I will be responsible to pay any early termination charges due to my current operator
7. I understand that I will be responsible to pay my current operator any subscription and call charges incurred until my account is closed.

Company Authorised Signatory

I am an authorised signatory for

I authorise:

1. The opening of an account with Sure Isle of Man
2. The porting of numbers currently allocated to us
3. The closure of our account with our current operator for the numbers listed in this Porting Request

Customer Signature

Staff use only

Order taken by

Ref no

I confirm I have checked the customer ID and kept a copy