

Fibre Activation Form

Customer Details

Please print in block capitals

Title Forename(s) Surname

Installation Address

Postcode

Billing Address (if different)

Postcode

Existing customer?

Current Account No

Current Provider (if porting)

Current Landline Number

If porting, please include a copy of your latest bill from your current provider.

Application Type

Order Type: New Service Broadband Upgrade Broadband Downgrade
 Cease of DSL: Landline Service Copper Broadband Service

Please note that contractual charges may apply if you are downgrading your broadband service within your contract term.

Contract Length

12 Months 24 Months

Service Selection

Please select only one item in the table below. The Big Bundle offer requires a 24-month contract term, and a mobile contract on the same bill.

Service	Download Mbps	Standard Monthly price	Monthly price with Bundle Discount (Including Sure Saver mobile)
Unlimited Fibre 30Mbps	30Mbps	£40.00 <input type="checkbox"/>	-
Unlimited Fibre 100Mbps	100Mbps	£55.00 <input type="checkbox"/>	£58.75 <input type="checkbox"/>
Unlimited Fibre 200Mbps	200Mbps	£65.00 <input type="checkbox"/>	£68.75 <input type="checkbox"/>
Unlimited Fibre 500Mbps	500Mbps	£99.00 <input type="checkbox"/>	£102.75 <input type="checkbox"/>
Unlimited Fibre 1Gbps	1000Mbps	£159.00 <input type="checkbox"/>	£162.75 <input type="checkbox"/>

Product	Description	One-off charge	Standard Monthly price based on 24-month contract
TP-Link Standard Router	TP-Link VX230v Wi-Fi 6 VDSL & FTTP Router	£95.00 <input type="checkbox"/>	£3.75 <input type="checkbox"/>

FTTP New Installs	
ONT Preferred Location This is not guaranteed and will be evaluated by the install engineer	
I acknowledge that I require two 13Amp Sockets next to the ONT Location	<input type="checkbox"/>
I acknowledge that I am responsible for any costs associated with non-ducted properties	<input type="checkbox"/>

All our policies and Terms and Conditions can be found at: www.sure.com/isleofman/terms-and-conditions/

In signing this form, you confirm that you have read and agree to our:

1. General Terms and Conditions
2. Telephony Services Terms and Conditions
3. Broadband Services Terms and Conditions (if applicable)
4. Big Bundle Terms and Conditions (if applicable)
5. Acceptable Use Policy
6. Privacy Notice www.sure.com/isleofman/privacy-policy/

In signing this form, you acknowledge that:

- This form and associated personal data shall be retained by Sure (Isle of Man) Limited in order to provide the service(s) to you.
- You agree to the Sure Complaint Process.
- You understand that rental is charged monthly in advance and your first bill may show part period charges and the next month's full charge.
- I acknowledge that I require two 13Amp Sockets next to the ONT Location.
- I acknowledge that I am responsible for any costs associated with non-ducted properties.
- You have the right to cancel, within 14 days of placing this order.
- Call and other usage will be charged in addition to those charges set out above.
- You understand that your attainable broadband speed will be dependent on many factors, such as the technical limitations of your device(s) and interference from other equipment.

I am happy to receive information about the products, news and offers that Sure believe may be of interest to me

Signature _____

Print Name _____

Date _____